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Conexant Flow?

Posted on 03-07-2017 07:50 PM

Product: Envy M7-U109dx

Operating System: Microsoft Windows 10 (64-Bit)

I noticed that "Flow" is running in the task manager all of the time, but I can't find any documentation about how to use it, change settings, etc. Bang & Olufsen is also running, but I can open Bang & Olufsen to change sound settings.

Does Bang & Olufsen override Flow, and if so, do I need to have Flow running? Or is there a way to open Flow and look at the settings?

I HAVE THE SAME QUESTION (1)

Tags: Envy M7-U109dx Microsoft Windows 10 (64-Bit)

Imaref



4

Intern

22 2 12

Message 1 of 17

34,151

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16 REPLIES

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Posted on 03-08-2017 05:25 PM

@[imaref](#),

Welcome to HP Forums, this is a great place to get support, find answers and tips.

Thank you for posting your query, I'll be more than glad to help you.

I understand that you see that "Flow" is running in the task manager all of the time.

"Flow" could be a third party software, we do not have any information about it. You may uninstall the software.

You have a good day ahead.

Rainbow23

I am an HP Employee

If you found this post helpful, you can let others know and also show your appreciation by clicking the **"Accept as Solution"** button, **"Thumbs up"** button!

HP

Rainbow23

HP Support Agent

7692 420 565

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34,103

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Posted on 03-10-2017 10:59 AM

"Flow" is a part of the Conexant audio driver package which came installed on my Envy, and is also installed when installing the Conexant audio drivers.

Imaref



Intern

22 2 12

Message 3 of 17

34,068

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I think you better check your info again...

1

Posted on 03-10-2017 11:18 AM

@imaref,

Thank you for your reply, I'll be more than glad to help you.

HP

Rainbow23

HP Support Agent

7692 420 565

Message 4 of 17

34,061

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I understand that the issue is with the Conexant audio driver package which was pre-installed in the computer.

This issue requires one to interaction over the phone, please contact HP phone support for further assistance at the link: www.hp.com/contacthp

You have a good day ahead.

Rainbow23

I am an HP Employee

If you found this post helpful, you can let others know and also show your appreciation by clicking the **"Accept as Solution"** button, **"Thumbs up"** button!

0

Posted on 05-01-2017 08:06 PM

Why are HP support so unhelpful? The OP states there's no documentation and their response is to call them???

SB78



Top Student

1 0 3

3

Message 5 of 17

33,660

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Posted on 07-03-2017 06:01 AM

Anyone found a working soultion for the Bo/Conexant audio driver problem on Microsoft Windows 10 (64-bit)?

A bit anoying to not have any sound on the laptop.

JesperC



Honor Student

3 0 0

//j

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32,614

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Posted on 07-03-2017 12:09 PM

Read through this thread:

<https://h30434.www3.hp.com/t5/Notebook-Audio/Latest-Envy-Conexant-B-amp-O-sound-driver-is-driving-me...>

Imaref



Intern

22 2 12

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32,596

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Posted on 07-04-2017 05:01 AM

@imaref

Already running the latest version and installing it again does, unfortunately, not solve anything.

Only solution I have found is to disable the Flow and MicTray programs, which are normally started via the task scheduler.

JesperC



Honor Student

3 0 0

//j

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32,568

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Posted on 07-04-2017 10:52 AM

If you want it fixed, you're going to have to UNinstall the latest driver:

Imaref



Intern

22 2 12

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32,554

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1. Go to **control panel**, click on **Conexant ISST Audio** and choose "uninstall".
2. After uninstalling--reboot. When the computer starts back up, the volume icon will have a red X since there is no driver.
3. Wait for a few minutes and then Windows 10 will install the driver for you (you may have to wait longer if you have a slow internet connection).
4. I double checked in the device manager, and Windows 10 installed a compatible driver. Sound now works.

0

Posted on 07-04-2017 11:01 AM

Problem is that Flow.exe crashes on load and it makes no different at all if i uninstall/reinstall the Conexant ISST Audio drivers.

But as I wrote, preventing Flow and MicTray from executing when Windows boots solves the problem for me.

By doing this I have audio and no warnings about crashing applications every time i powerup the laptop.

//j

0

JesperC



Honor Student

3 0 0

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32,551

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English

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